

# The Club at New Seabury

## Massage Therapist



### Position Overview

The Massage Therapist administers professional massage and body treatments for our members and guests. This position will support the Director of Fitness.

### **Essential Duties & Responsibilities:**

- Provide safe and effective massage therapy services within scope of practice and in accordance with protocols and accepted certification practices.
- Arrive prior to scheduled appointments and perform services within the allotted time of service.
- Remain flexible in scheduling and availability, supporting the needs of The Club at New Seabury and client demand year-round.
- Actively promote treatments, services and retail, as well as programs, and promotions available.
- Address guests questions and concerns professionally and courteously.
- Responsible for building a client base.
- Maintain client files, confirm appointments, ensure new client paperwork is completed, maintain cleanliness of space, and properly care for equipment and product.
- Monthly schedule/availability, assist in ongoing training and motivation of the front desk team, remain knowledgeable of marketing communication/ upcoming programs in relation to scope of position.
- Assist in the cleanliness of the Fitness Floor and locker rooms and notifying Fitness Director of any issues or incidents.
- Remain familiar and up-to-date with all safety and emergency procedures and accident prevention policies.
- Communicate effectively with staff, members, and management.
- Comply with New Seabury policies and support the culture with a positive attitude and contribution toward a quality work environment.

### **Knowledge, Skills, & Abilities**

- Excellent communication and customer service skills are required.
- Ability to handle challenging customer issues with patience, tact and professionalism.
- Organized, ability to prioritize and multi-task scheduling and appointments.

### **Credentials & Experience:**

- Maintain current state license and adhere to local and state licensing laws and regulations.
- Experience in the following modalities required: Deep Tissue, Sports, Swedish, Reflexology, etc.
- Minimum of one year related experience required; Five years or equivalent experience in the industry preferred.