



Thank you for choosing The Club at New Seabury, we are excited to have you stay with us here on beautiful Cape Cod in Mashpee, MA.

Due to COVID-19, we have implemented a few new policies under government guidelines and/or company policy to ensure safety and health remains a top priority for your arrival as we closely monitor the CDC, Mass.gov and local health guidelines. Please note that some property amenities may have limited access and or/or use due to government restrictions or none at all based on local recommendations.

\*Please note the Commonwealth of MA's policy urges travelers to self-quarantine for 14 days when arriving to Massachusetts from out of state.

- **Increased cleaning** and disinfecting of units between guests. You will be provided with a unit that has all cleaned linens, shower curtains, with new amenities with at top to bottom cleaning approach with improved cleaning products.
- **Declutter-** we have removed paper, pens, guest directories and several decorative 'touch pieces' to ensure a cleaner unit. We encourage guests to visit our website for info at [www.newseabury.com](http://www.newseabury.com) for hours of operation and current information.
- **Self Check-in-** we are encouraging guests to check in at the Main foyer by the flagpole of The Country Club at 95 Shore Drive West. A packet will be there with your name on it with keys and a Map to your unit. Please note, Due to Covid-19 and new cleaning procedures, there will be NO early arrivals or Late Departures. Check in is at 4PM,
- **Touchless Check out-** is promptly at 10AM. We will automatically check you out remotely, charge any unsettled charges to the credit card on file, and email your folio.
- **Innovative Sanitizing Fogging machine-** we are exploring and will be implementing use of this fogger between guests.
- **No daily housekeeping service-** we will provide you with extra, towels, sheets and amenities when you call housekeeping at 508-539-0386 between 10-3 for delivery for contactless delivery, we will supply you with your clean items in a bag, and we ask that you leave the dirty ones outside for pick-up before 3pm.
- **Air Filters-** unit filters have just been changed and each unit has their own filter/s, and is not shared with other units.
- **Cancellation policy-** we are more flexible with our cancellation policy. You may now cancel up to 15 days prior to arrival (vs. 30 days) for \$50. Within 15 days of the arrival date it is a full forfeit.
- **Mass.gov-** please check this website for ongoing recommendations for travel restrictions and guidelines.
- **Social Distancing and Hygiene protocols-** our staff will be wearing masks and practicing social distancing. We have provided hand sanitizing stations throughout the properties for guests, members and staff to utilize.

It is paramount for us to make sure you feel safe and comfortable during your stay here at The Club at New Seabury. Please check our website at [www.newseabury.com](http://www.newseabury.com) for updated information and changes or call us at 508-539-8322 and we will gladly assist you.